

IMPORTANT CONSUMER INFORMATION

This brochure contains some common terms and definitions, which are intended to help you better understand your credit transaction. Credit costs money, so it is important that you fully understand the terms of your credit transaction. If you come across terms you do not understand, look up the terms, or ask our personnel to explain the terms to you. Ask questions. Make certain the questions that you ask are answered. Make certain you understand the terms and costs of your loan.

Common Terms and Definitions

Equal Credit Opportunity Act (ECOA):

A federal regulation which requires lenders to promote the availability of credit to all creditworthy applicants without regard to race, color, religion, national origin, sex, marital status, or age (provided the applicant has the capacity to contract); to whether all or part of the applicant's income derives from a public assistance program; or to whether the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The regulation prohibits creditor practices that discriminate on the basis of any of these factors.

Contract:

A written binding document, describing terms of an agreement between two or more persons. (Keep all paperwork. Later, if there are any questions, you will have your agreement in writing.)

Annual Percentage Rate (APR):

The cost of your credit as a yearly rate. This measures the cost of credit expressed as a yearly interest rate. APR is a combination of the interest rate plus the fees charged on your loan. APR is higher than the interest rate because it includes both fees and interest as finance charges. It is intended to provide a single value for a consumer to compare the cost of credit between one lender and another. Under New Mexico law, the APR for a loan in an amount of \$5,000 or less made pursuant to the Small Loan Act of 1955 or the Bank Installment Loan Act of 1959 cannot exceed one hundred seventy-five percent, effective January 1, 2018.

Finance Charge:

The dollar amount the credit will cost you. Finance charges include interest, and may also include transaction fees and service fees.

Principal:

The amount of money owed on a debt, on which interest is calculated.

Interest:

The cost of borrowing money, generally a percentage of the amount owed.

Balance:

The total amount of money owed to a lender.

Default:

Failure to pay a debt as agreed to on a contract. When a loan is in default, the lender may demand full payment of the remaining debt.

Collateral:

Security pledged by a borrower to protect the interests of the lender; in case of default, the lender may take ownership of the security, if any, pledged by the borrower.

Credit Bureau:

A private company that keeps a record of your credit history for distribution upon request by authorized parties. When you apply for credit, a lender may request a credit report to review when considering your application.

Credit History:

A record containing information about you, including your payment history on previous debts.

Credit Report:

A report of the credit history and other information about you that is kept by credit bureaus, which may include: your name, address, social security number, payment history (good and bad), current and previous debts, employers, income, etc. Accurate information on a credit report may not be legally removed. Incorrect information may be removed by disputing the information to the credit bureau involved.



Financial Institutions Division
New Mexico
Regulation and Licensing
Department

This lender is licensed and regulated by the
New Mexico Regulation and Licensing Department, Financial Institutions Division,
P.O. Box 25101, 2550 Cerrillos Road, Santa Fe, New Mexico 87504.

To report any unresolved problems or complaints, contact the Division by telephone at (505) 476-4885
or visit the website: www.rld.state.nm.us/financialinstitutions/.

**TO REPORT A PROBLEM OR COMPLAINT,
YOU MAY WRITE OR CALL:**

DAVE EMERY, REGIONAL MANAGER

5115 Menaul Blvd. NE • Albuquerque, NM 87110

Toll Free: 1-866-660-2243

Direct Landline: (505) 872-8300

david.emery@qcholdings.com

JULIE CRABLE, E-COMMERCE MANAGER

8208 Melrose Dr. • Lenexa, KS 66214

Toll Free: 1-866-660-2243

Direct Landline: (913) 234-5214

julie.crable@qcholdings.com

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LOAN RATES & FEES

BELOW IS GENERAL INFORMATION REGARDING ALL RATES AND FEES THAT WILL ASSIST YOU IN MAKING YOUR LOAN DECISION. IF YOU HAVE ANY QUESTIONS, OR WOULD LIKE MORE INFORMATION, PLEASE ASK. MAKE CERTAIN THE QUESTIONS THAT YOU ASK ARE ANSWERED. MAKE CERTAIN YOU UNDERSTAND THE TERMS AND COSTS OF YOUR LOAN.

ANNUAL PERCENTAGE RATE (APR)

The cost of your credit as a yearly rate. APR is a combination of the interest rate plus the fees charged on your loan. APR is higher than the interest rate because it includes both fees and interest as finance charges.

Your actual terms and the Annual Percentage Rate (APR) will be determined at the time your application is submitted and will be based upon your application and credit information. Not all applicants will qualify for the lowest rate.

Under New Mexico law, the APR for a loan in an amount of \$5,000 or less made pursuant to the Small Loan Act of 1955 or the Bank Installment Loan Act of 1959 cannot exceed one hundred and seventy-five percent, effective January 1, 2018.

FEES A LIST OF ALL FEES YOU MAY BE CHARGED:

- INSTALLMENT LOANS - NO ADDITIONAL FEES
- TITLE LOANS - \$5 NEW MEXICO MVD LIEN FEE

TO REPORT A PROBLEM OR COMPLAINT WITH THIS LENDER YOU MAY WRITE OR CALL:

Dave Emery, Regional Manager

5115 Menaul Blvd. NE • Albuquerque, NM 87110

Toll Free: 1-866-660-2243

Direct Landline: (505) 872-8300

david.emery@qcholdings.com



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NOTICE OF ELECTRONIC FUND TRANSFERS

CHECK CONVERSION

When you provide your check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. For inquiries, please call 1-866-660-2243. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we process your payment. If your payment method is a check, in the ordinary course of business, your check will not be provided to you with your bank statement, but a copy can be retrieved by contacting your financial institution.

RE-PRESENTMENT

If any payment made by check, ACH, debit, or other non-cash payment instrument is not satisfied by your Financial Institution for any reason, we will not re-present that instrument to your financial institution unless, after the instrument has been dishonored, you agree in writing to one additional presentment or deposit.